



**TCC Software Solutions**  
Indianapolis, Indiana  
[www.e-tcc.com](http://www.e-tcc.com)  
317.638.0173

# ANGELA LUALLIN

## PTQ RATINGS DIRECTOR

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### SUMMARY

Angela Luallin has a Bachelor's degree in Elementary Education with a Kindergarten Endorsement, 35 years of experience in the early care and education field, and has been serving as the Paths to QUALITY Ratings Director for the State of Indiana since 2018. Angela is organized, detail-oriented, analytical, and has a strong ability to solve problems and multi-task under pressure. She has effective communication skills, works cooperatively with her team and the state, and is dedicated to providing the highest service to children and families.

### EXPERIENCE

#### 2018 – Present

**Paths to QUALITY Ratings Director**  
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**Indianapolis, IN**

- Provide leadership and supervision for the PTQ Raters
- Ensure Inter-Rater Reliability of at least 85%
- Serve as liaison with the Office of Early Care and Out of School Learning (OECOSL)
- Develop and maintain effective work relationships with OECOSL, PTQ partners, and other stakeholders
- Create and execute PTQ quality assurance and continuous improvement including data management, professional development, and customer satisfaction

#### 2014 – 2018

**Paths to QUALITY Rater**  
**TCC Software Solutions**  
**Indianapolis, IN**

- Provide verification of level achievement, as well as annual re-verification of level compliance for child care providers participating in the PTQ Program
- Maintain CLASS™ Certification for Toddlers and Pre-K
- Served on the PTQ Workbook Revision subcommittee
- Volunteered to serve on the 2018 Statewide Partnership committee
- Adhere to procedural timelines
- Participate in quarterly stakeholder meetings

#### 2002 – 2014

**Center Director**  
**The Goddard School**  
**Indianapolis, IN**

- Provided leadership and supervision for 24 – 30 employees
- Developed and maintained a five-day training program for all new teachers
- Co-founded and then co-lead an annual regional Goddard teacher in-service day
- Achieved Level 3 on Paths to QUALITY
- Observed and conferenced with teachers about the observations and their educational improvement plan



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- Created quality assurance through monthly teacher education trainings, health and safety inspections, teacher evaluations, coaching, modeling, and ensuring compliance of all state and corporate regulations.
- Created relationships with parents to meet their needs and their child's needs

**1993 – 2002**

**Center Director  
KinderCare Learning Center  
Indianapolis, IN**

- Promoted from teacher to assistant director to director throughout tenure.
- Provided leadership and supervision 18 – 28 employees
- Maintained budgets, enrollment and reviewed profit and loss statements
- Submitted weekly and monthly reports to corporate office based on their timelines
- Completed CCDF and Food Program paperwork and submitted them based on their timelines
- Presented trainings at area wide in-service training days
- Taught twos, prekindergarten, kindergarten, and school age children

### EDUCATION

**Bachelor of Arts in Elementary Education  
with a Kindergarten Endorsement  
Purdue University  
West Lafayette, IN**

### CERTIFICATIONS

- CLASS™ Certification for Toddlers and Pre-K
- Safe Sleep Certification